

Requirement Section	Requirement ID	Applies to which services	Requirement Description	HHS Tech Group Detailed Response
Correspondence Management	COR01	Applies to all	The Correspondence Management Solution must be able to generate correspondence (e.g., scheduled and ad-hoc correspondence and bulletins) using standard letters or forms, letter templates, and free-form letters.	Confirmed. [REDACTED]
Correspondence Management	COR02	Applies to all	The Supplier's solution shall utilize industry standard barcode technology that is approved by the Agency.	Confirmed. [REDACTED]
Correspondence Management	COR03	Applies to all	The Supplier shall utilize letter, notification and other templates for correspondence that are approved by the Agency	Confirmed. [REDACTED]
Correspondence Management	COR04	Applies to all	The Supplier's solution shall send documents and the necessary indexing metadata to the modular integration platform for storage of documents in an electronic repository as determined by the agency.	Confirmed. [REDACTED]
Correspondence Management	COR05	Applies to all	The Supplier's solution shall store all sent or received documents in an electronic repository as determined by the agency.	Confirmed. [REDACTED]
Correspondence Management	COR06	Applies to all	The Supplier's Correspondence Management Solution must be able to integrate variable data to maximize efficiency.	Confirmed. [REDACTED]
Correspondence Management	COR07	Applies to all	The Supplier shall generate applicable notices to members, carriers, providers, and other entities (e.g., enrollment/disenrollment notices, requests for information, and program information).	Confirmed. [REDACTED]
Correspondence Management	COR08	Applies to all	The Supplier shall configure, support and maintain a method to generate correspondence and coordinate the print and distribution through the State's Print and Mail Services. The Supplier's solution shall include an integrated correspondence management solution.	Confirmed. [REDACTED]
Correspondence Management	COR09	Applies to all	The Supplier's solution shall provide the ability to create materials in language(s) (as determined by the Agency) and for reading levels as determined by the agency.	Confirmed. [REDACTED]